CHALKTALK

SYSTEM REQUIREMENTS



SYSTEM REQUIREMENTS

OS & DEVICES

Screen resolutions of 1024x768 or above are recommended for optimal viewing

Chromebook OS
latest version

OS 10.10
or higher

Windows 7
or higher

CONNECTIVITY

- If your networks use caching/proxy, make sure these servers have a bypass rule for ChalkTalk's websites
- Access must be allowed to ports 80 and 443 to enable all components of the site to work properly. The users must have access to the list of valid URLs (see Web Filtering section).
- While any connection speed is acceptable, the solutions will perform at optimum speeds with a faster Internet connection. For best performance, bandwidth of 1 Mbps bandwidth per computer on average is recommended.

SYSTEM REQUIREMENTS

BROWSERS

Google Chrome

latest version

To check latest version click the menu in the top right and go to Help > About Google Chrome

- **Cookies**: All web browsers must have cookies enabled.
- **Pop-Up Blockers**: if installed, must be disabled or an exception must be created for ChalkTalk URLs
  - https://chalktalk.com
  - https://app.chalktalk.com
- **JavaScript**: must be enabled
- **Security Level Settings**: Default settings supported;
- **Images**: Default settings are supported; Image Display must not be turned off
- **Privacy Settings**: Default settings supported; Maximum Privacy Setting (disabling cookies) not supported
- **Character Set**: It is expected that Unicode UTF-8 is set as the default character set.



WEB FILTERING

Locations that use a web filtering device, service, or other domain blocking mechanism should allow access to the following domains.

Core Functionality

*.chalktalk.com
*.chalktalk-api.com
.amazonaws.com/chalktalk-media/

Chat Support

*.intercom.io
*.intercomcdn.com
*.hs-scripts.com

Monitoring and Performance

*.ingest.sentry.io
browser-intake-us5-datadoghq.com

Content Display

accounts.google.com
docs.google.com
drive.google.com
*.googleapis.com
*.googleusercontent.com
*.google-analytics.com
*.gstatic.com
*.learnosity.com
*.bootstrapcdn.com
*.cloudflare.com
cnd.jsdeliver.net

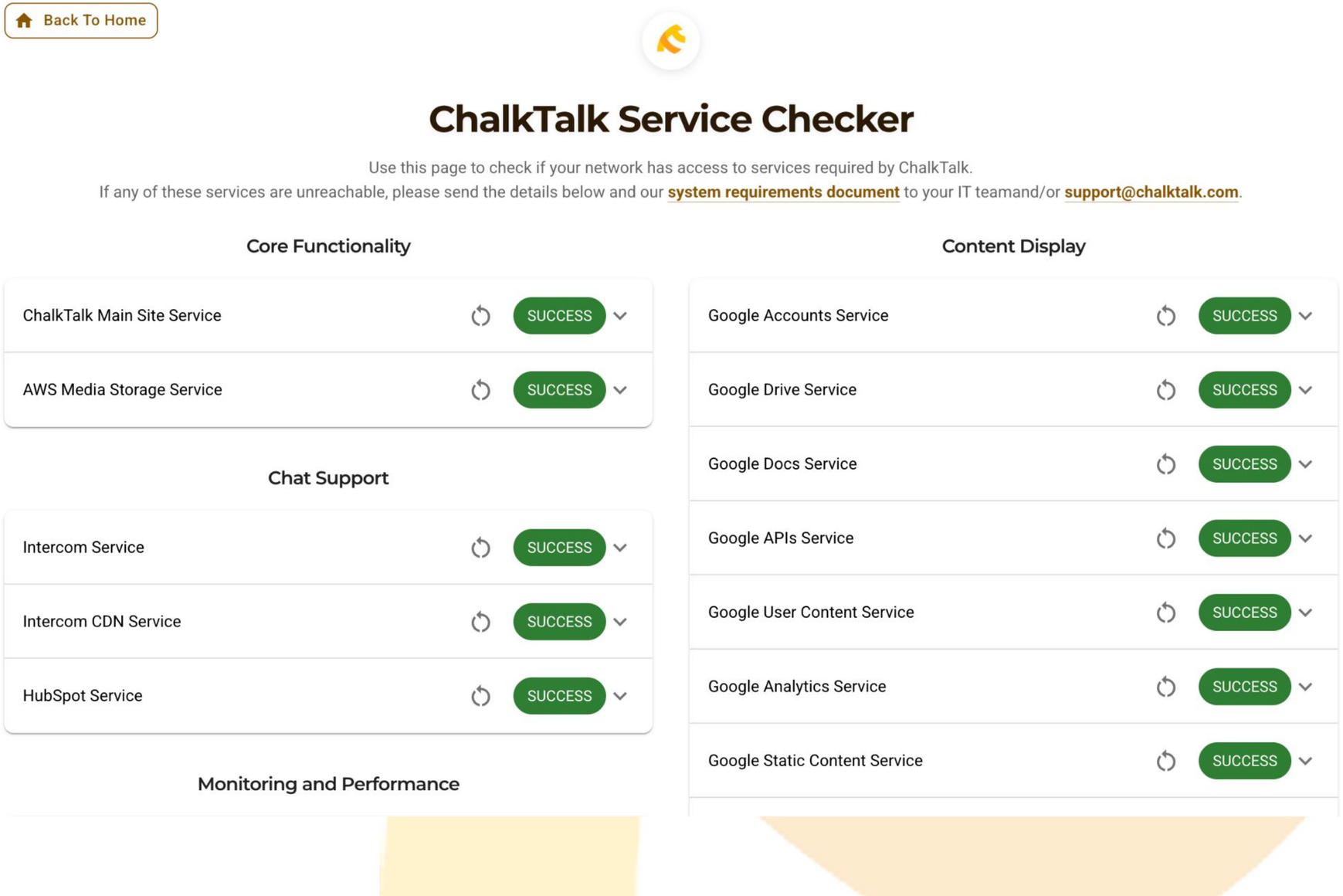
Content Display - Situational (Optional)

*.codecogs.com
*.geogebra.org
*.youtube.com

CONFIGURATION VALIDATION

Setup can be verified by navigating to https://app.chalktalk.com/debug/services with a teacher account.

All checks should succeed to ensure the app will function properly.



WHITELISTING CHALKTALK EMAILS

Webmail systems should bypass spam filters for messages received from the following domains or IP ranges

Email support
Domains

- chalktalk.com
- chalktalk.academy

Instructions for Office 365

Configure anti-spam policies in Office 365

Instructions for G Suite (Gmail)

G Suite Admin Help-Working with spam filters